

Noah Carrier

Orlando, FL

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Work Experience

Orange County Public Schools

Algebra Tutor

- Coordinated lesson materials with faculty to align with curriculum objectives
- Tutored select students, achieving measurable academic improvements
- Motivated students with effective study strategies tailored to their learning styles

Jan 2024 - Present

Orlando, FL

FAIRWINDS Credit Union

Member Service Representative

- Provided technical support for online banking platforms and resolved issues with debit/credit card transactions
- Documented case details during member calls to ensure accurate issue tracking
- Performed account maintenance tasks including password resets

Feb 2023 - Aug 2023

Orlando, FL

Apple

AppleCare iOS Technical Advisor

- Participated in weekly trainings on product updates and compliance
- Pushed our team to excel amongst the rest of the AppleCare College Program
- Consistently maintained highest performance in customer service call resolution and recognized by AppleCare team in highly developed skills in product training and compliance

May 2020 - Nov 2020

Remote

Education

University of Central Florida

Information Technology B.S., Minor in Entrepreneurship

- Member of HackUCF, Google Developer Student Club, and KnightHacks

Aug 2019 - Aug 2024

Orlando, FL

Certifications, Skills & Interests

- **Certifications:** CompTIA A+, Cisco Introduction to Packet Tracer, TestOut IT Fundamentals Pro, CIW Internet Business Associate
- **Development Languages:** Python, SQL, JavaScript/TypeScript, HTML/CSS
- **Frameworks/Technologies:** Windows Server 2022, Windows Utilities & Administrative Tools, Active Directory, Wireshark, VirtualBox, CISCO Packet Tracer
- **Other Skills:** Hardware and Software Troubleshooting, User Management, Ticketing Systems, Network Fundamentals, Customer Service, Problem-Solving, Scripting, Time Management

Projects

Portfolio Website

- Independent project to showcase skills and projects, built using HTML, CSS, and Bootstrap

KnightHacks Project Competition - FinWise

- Developed a flashcard study website using Next.js, TailwindCSS, and PostgreSQL

KnightHacks Project Competition - RoadTrip

- Led full-stack development of a road trip planner using HTML, CSS, JavaScript, and Firebase